

Roomzzz Aparthotels Commission Policy.



Our rates of commission for arrived business from travel agencies, based on a UK base rate of VAT at 20%, reducing to 4% for any stays over 28 nights from 1st January 2025 are:

Commission for VAT inclusive rates or exclusive Rates

- 10% on the VAT inclusive or exclusive bedroom rate + VAT on the commission value where applicable

Anything outside of this rule must be agreed prior to booking and confirmed in writing. Anything for stays over 28 nights may vary and should be agreed at enquiry stage.

We have...
Room to be yourself.



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Roomzzz does not pay commission on the following;
Miscellaneous items such as pantry/deli items, car park charges, additional amenity packages etc.
Any applicable city visitor charges or taxes.

Roomzzz Aparthotels will pay the above commission where the following criteria is met:
Where the first enquiry has been made from an agent & when subsequent confirmation is received from the same agent.

Roomzzz Aparthotels will not pay commission:
On an enquiry that originated from the client directly to the hotel
An enquiry that originated from another agent, unless instructed in writing by the client. On repeat business, unless the agent handles the enquiry & confirmation for the repeat booking where the client subsequently chooses to book directly.

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Bill back, cancellation & no show charge:

In instances where the agent has bill back facilities commission will be paid once the invoice is paid. Roomzzz Aparthotels will pay commission on cancellation or no show charges. Commission will only be paid once the cancellation or no show fee has been paid.

Commission is payable to; ABTA & IATA registered Travel Agents and bona fide accommodation placement agencies who are registered with us prior to booking.

All commissionable business over the value of £5,000 must be paid via BACS, if wanting to pay via credit/debit card additional transaction processing fee's may apply – please confirm with your account manager. Roomzzz terms and conditions state payment is required from clients within 14 days of invoice. Where we experience payment difficulties, on future bookings we reserve the right to only process commission invoices once we have received full payment from the client.

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The Roomzzz Aparthotels Portfolio as of 1st January 2025 consists of the following properties;



Roomzzz Leeds City
Roomzzz Leeds City West
Roomzzz Leeds Headingley
Roomzzz Manchester City
Roomzzz Manchester Victoria
Roomzzz Chester City
Roomzzz Edinburgh
Roomzzz Newcastle City
Roomzzz Nottingham City
Roomzzz London Stratford
Roomzzz York City
The Ainscow Hotel

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